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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.8-53/PDP-CFA/2013-14

Dated:30-04-2015

To

CGM ITPC, Pune.

Subject:-Clarification regarding revision of landline tariff plans with introduction of unlimited free calling during night (9 PM to 7AM) on any network within India.

Referring to your letter office No. ITPC /CDR Project/CDR-II/BSNL CO/Part-III/2014-15/100 Dated 24.04.2015 on the above mentioned subject, point wise clarifications is given below :-

| Sr. no. | Query | Clarification |
|---------|---|--|
| 1. | Kindly refer Table-2 regarding revision of special Landline Plan wherein existing free MCUs on any network are mentioned as "Local+STD which is not correct, as existing free MCUs are allowed on Local+STD+ISD for the special landline Plans . Hence kindly clarify regarding existing free MCUs, whether local+STD or Local+STD+ISD. | There is no revision in existing free MCUs criteria and only additional facility of unlimited free calling between 9PM to 7AM on any network within India has been extended. In Table-2, special landline plans free MCUs include local+ STD+ISD as earlier. |
| 2. | Secondly revised free MCUs are given without any mention against Local or STD or ISD. Hence kindly clarify regarding revised free calls eligibility, whether local, local+STD or Local+STD+ISD. | There is no revision in existing free MCUs criteria. In table-1, Free MCUs are local+ STD calls on BSNL Network only as earlier. |
| 3. | Against Rural 120 plan: FMC has been revised from Rs.90 to Rs.120 wef 1.4.2015 vide Circular No R&C-CFA No. 115/14-15 dated 24.3.2015 whereas Free night unlimited calling has been introduced wef 1.5.2015 vide Circular No R&C-CFA No.03/15-16 dated 10.4.2015. Here both FMC revision and introduction of unlimited night calling are governed thro' different orders and hence, implementation of TRAI guideline of pre-revised tariff for 6 months need to be implemented separately. In r/o FMC revision, six months criteria are being maintained. As introduction of unlimited night calling is beneficial to customer, this can be passed on to all customers without any reference to age. However, | Additional facility of unlimited free calling on any network within India between 9PM to 7 AM is extended to these customers without any extra cost to the customer. |

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| | introduction of night unlimited calling facility is termed as "additional facility". This rake up the issue whether we need to extend this facility only to 6 months completed customers or to all customers as this is an "additional facility" and NOT modification to existing parameter. This aspect needs to be clarified. | |
| 4. | Special calls may be removed from the purview of free night unlimited calling as these calls may involve revenue sharing in some of the special calls. | There is no change in existing criteria of charging of special service calls by introduction of unlimited free calling between 9PM to 7AM on any network within India. |
| 5. | CLINET calling may be removed from the purview of free night unlimited calling as these are basically data charges. (Introduced by merging internet usage and internet access call charges for 172222 & 172223. Being charged separately for internet usage and internet access call charges in r/o other codes). | |
| 6. | Vide corp order No. 3-4/2009-R&C (CFA), dt. 26.9.2012 (circular No. 33/12-13), free night unlimited <u>onnet</u> calling between 2200 hrs to 0700 hrs has been introduced as scheme by paying Rs.59 p.m. for a period of 90 days. By introduction of this latest night unlimited calling on <u>any network</u> (2100 hours to 0700 hours) clarification is needed whether the above scheme needs to be inactivated for all such existing customers on our own. | Numbers of customers in the plan and other details of the plan be intimated please. Whether this plan has been availed by CDMA/WLL (Fixed) customers also? |
| 7. | Kindly clarify if this order is applicable to FTTH and WLL (Fixed) customers or not. | These orders are not applicable for WLL (fixed)/ <i>FTTH</i> Customers. Details of voice over FTTH plans may be intimated please along with number of customers in respective plans. |

This is issued with the approval of competent authority.

Singh
(S.Singh) *30/4/15*

AGM (PDP-CFA)

Copy to:

1. CMD, BSNL.
2. Director (CFA/CM/ENT/Fin)
3. CGMT of all Telecom circles / Metro Telecom District/ GM (Mobile) Nodal BSNL.
4. All PGMS/GM-CFA/CM/ENT, CO BSNL
5. GM (CIT) , CO BSNL- for placement on BSNL Web site.
6. AD OL for hindi version.
7. Director General P& T audit, sham nath marg, near old secretariat, Delhi-110054
8. Secretary, TRAI –for information please.